

| Study of      | Rec or Internal Change | Rec or Internal Change Number | RFI Year | RFI # | Status of Implementation             | Date of 100% Completion - Actual or Anticipated, if not yet complete (mm/dd/yyyy) | If unable to implement, explain why? | Does this refine one or more agency processes and save/repurpose employee hours? (Yes/No) | Are there anticipated net savings? (Yes/No) | Other Benefits Realized from Implementing Recommendation or Internal Change, if any (e.g., results of agency performance measures and outcomes that improved) | Other Drawbacks Realized or from Implementing Recommendation or Internal Change, if any | Additional Comments (optional)  |
|---------------|------------------------|-------------------------------|----------|-------|--------------------------------------|---|--------------------------------------|---|---|---|---|---|
| State Library | Recommendation         | 5                             | 2024     | 2     | In progress                          |   |                                      | No  | No  |   |   | Unable to conduct training due to an inability to coordinate schedules of Board Members.  |
| State Library | Recommendation         | 7                             | 2024     | 2     | Not yet started - Plans to implement |   |                                      | No  | No  |   |   |   |
| State Library | Recommendation         | 8                             | 2024     | 2     | Not yet started - Plans to implement |   |                                      | No  | No  |   |   |   |
| State Library | Recommendation         | 9                             | 2024     | 2     | Complete                             | 10/1/2024   |                                      | No  | No  | Increase in card holders and increase in engagement on social media and in-person program attendance.   |   |   |
| State Library | Recommendation         | 13                            | 2024     | 2     | Complete                             | 1/30/2024   |                                      | No  | No  |   |   | The 2022-2023 South Carolina School Report Card indicates that 789,231 students were enrolled in public schools. The report shows that 53.9% of elementary and middle school students met or exceeded standards in ELA, while 40.9% did so in math. For high school students, end-of-course assessments in English 2 and Algebra 1 revealed that 64.4% met or exceeded standards in English and 41.8% in math. On average, about 50% of K-12 students are meeting or exceeding standards in English and Math. This leaves the remaining 50%, approximately 394,615 students, as the target audience for Tutor.com services. In FY23, Tutor.com facilitated 18,900 sessions, reaching about 5% of this target population. In FY24, this grew to 31,000 sessions, reaching around 8% of students below the standard. With ongoing outreach and advertising efforts, this percentage is expected to increase further. The Tutor.com subscription costs \$250,000 annually, meaning that each session in FY24 averaged around \$7.80 per session. This is cost is significantly lower than the cost of private tutoring in South Carolina, which ranges from \$20 to over \$36 per hour. Each student is given a survey to complete after the end of their tutoring session. Students, especially high school students are abundantly honest with their feelings related to products, this is one of the reasons we have elected to continue our contract with Tutor.com. As you can see from the results of the survey responses below: Survey questions and answers: <ul style="list-style-type: none"> <li>· Are you glad your organization offers this service? 96% - Yes</li> <li>· Would you recommend this service to a friend? 93% - Yes</li> <li>· Is this service helping you complete your homework assignments? 93% - Yes</li> <li>· Is this service helping you improve your grades? 94% - Yes</li> <li>· Is this service helping you be more confident in your schoolwork? 95% - Yes</li> </ul> Student satisfaction with the Tutor.com product is obvious. |
| State Library | Recommendation         | 15                            | 2024     | 2     | Complete                             | 10/30/2023  |                                      | No  | No  |   |   | This standard is established by the FCC. The State Library will include that recommendation as part of the South Carolina Public Library Standards.   |
| State Library | Recommendation         | 16                            | 2024     | 2     | In progress                          |   |                                      | No  | No  |   |   |   |